

IT Governance & Business Continuity Specialist

Katunayake, Sri Lanka | Posted on 25/02/2026

Job Description

SriLankan Airlines Ltd, the National Carrier of Sri Lanka operates with a network of destinations throughout Asia, the Middle East, Europe, and Australia. The Airline has a strong presence in the Maldives and Southern India. SriLankan is a member of the 'oneworld' alliance.

SriLankan IT Systems drives the airline's IT strategy through digital transformation, technology adoption, data modeling, business intelligence, and business continuity. The focus is on transforming business and operational processes, expanding digital passenger reach, and improving customer experience through solutions design, development, and integrations while enhancing airline IT domain knowledge. Award-winning SriLankan IT team is seeking a dynamic individual to join as an IT Governance & Business Continuity Specialist.

The individual is responsible for Execute the Business Continuity Management and IT Governance of IT Systems and Services with the participation of Internal (IT) and External (Business) stakeholders considering all critical IT Services and Applications to ensure continuity of Airline business operations. Responsible for all IT Audits and System Reviews. Centrally coordinate and manage all IT agreements, including, but not limited to, Maintenance, Support, Service Level and Operational Level agreements. Ensure adherence of ITBCM (IT Business Continuity Management) processes and procedures through continuous service & system monitoring supported by recovery options to avoid/minimize the impact on critical and core business processes and operations in the Airline.

Key responsibilities will include:

- Timely execution of all activities in IT business continuity & disaster recovery calendar including coordination, monitor and formulate report with supporting evidence. Provide monthly status update to management. Initiation of notifications and getting approvals for DR(Disaster recovery) drills 10 working days prior to the drill. Setting up Initial technical and process discussion with stakeholders of the DR(Disaster recovery) drill. Participating in the DR(Disaster recovery) drills as an observer. Generating reports for the drills.
- Schedule and participate in Service Review meetings to optimize compliance requirements in information security, service delivery and business continuity. Formulate dashboard on Service Performance of Group IT Services for management. Schedule and coordinate service review meetings and follow-up on action items and meeting minutes. Escalate service availability incidents and follow-up on resolutions.
- Frequent follow-up and track audit findings closure, IT Contracts and IT Procurement statuses. Follow-up and track action items/control implementation against identified risks in Enterprise Risk Management framework. Track Information Security and Service Continuity related incidents till resolution. Provide timely status update on Group IT Audits, Risks and Procurement to management on a weekly and monthly basis. Consolidate all IT governance key performance indicators- KPI (ISO20k, ISO27k, BCM, ISO9K) from all stakeholders and formulate a dashboard.
- Coordinate the review of DR policy and procedure documents with relevant technical business, technical and services teams. Ensure that all DR policies and procedure documents are reviewed at least annually. Capture feedback and improvement suggestions from all stakeholders and submit for management review.
- Responsible for the execution of staff IT governance awareness program for SriLankan Group. Ensure adoption of e-learning platforms for staff awareness building for IT Governance initiatives, including and not limited to, Information Security, Data Protection, Service Continuity and Service Delivery in liaison with HR division and respective business units

Requirements

Bachelor's Degree* in relevant field from a recognized University with a minimum of 02 year post qualifying Relevant Experience (*Engineering, Computer Science, General Science with Mathematics, Management Information Systems, Applied Statistics etc.)

OR

Full professional qualification equivalent to NVQ Level 07 with 04 years post qualifying experience in a relevant discipline.

Be a Sri Lankan citizen.

The upper age limit should be 35 years as of 07th March 2026, which is the closing date.

Employment will be offered on fixed term contract.

We are an equal opportunity organization.

Influencing will be a reflection of unsuitability.

Please note that we will correspond with you within a month of closing the advertisement in the event your application is shortlisted for consideration.

Job Information

Division Name

Information Technology

Date Opened

25/02/2026

Application Closing Date

07/03/2026

Job Type

Full time

Industry

Airline - Aviation

City

Katunayake

Province

Western

Country

Sri Lanka

Postal Code

11450