

## You should ideally:

- · possess 4 years of experience in the field of commercial banking including branch operations and pawning
- · have a fair knowledge on the products and services offered by the bank
- · have good interpersonal and communication skills
- have a flair for excellent customer service

## You will be mainly responsible for:

 all pawning activities at the branch and support operational functions whilst providing exceptional customer service and complying with the policies and guidelines set by the bank and regulators.

We are an equal opportunity employer, committed to promoting an inclusive and diverse environment. Recruitment to the Bank is based solely on merit and competency irrespective of other characteristics that make our employees unique. Any form of canvassing is discouraged. Correspondence will only be with the short-listed candidates.

Please apply via e-mail by sending an updated CV or a DFCC Bank application form which could be downloaded from our website to <a href="mailto:recruit@dfccbank.com">recruit@dfccbank.com</a> with the post applied for in the subject by **07 December 2025.** 

Chief Human Resources Officer DFCC Bank PLC 73/5, Galle Road, Colombo 03



Licensed Commercial Bank supervised by CBSL

