

JOIN THE FORCE TO REIMAGINE BANKING

Join Commercial Bank's Team Driving the Future of Banking

EXECUTIVE OFFICER – DIGITAL PRODUCT TESTING & IMPLEMENTATION



Commercial Bank continues to strengthen its position as Sri Lanka's digital banking leader. As we expand our digital ecosystem, we are seeking a detail-oriented, analytical, and proactive professional to support User Acceptance Testing (UAT) across all digital banking platforms. This role reports directly to the Manager – Digital Product Testing & Implementation and plays a key part in ensuring high-quality, secure, and seamless digital experiences for millions of customers.

JOB PROFILE

- Execute end-to-end UAT for mobile banking, internet banking, and all digital touchpoints.
- Prepare UAT test cases, test scripts, and scenarios based on business requirements
- Conduct functional, regression, exploratory, and scenario-based testing.
- Identify, document, and report defects with accuracy; track resolutions with IT teams
- Coordinate closely with developers, BAs, product teams, and UX/UI units during testing cycles
- Validate improvements, new features, bug fixes, and enhancements before release
- Support automation initiatives and usage of test tools to increase efficiency.
- Participate in sprint reviews, demonstrations, and release readiness assessments.
- Provide input to improve UAT processes, templates, and documentation standards.
- Assist in analysing customer feedback, behaviour, and digital performance insights for improvements
- Ensure proper version tracking, record keeping, and test documentation for audits.

APPLICANT PROFILE

- Bachelor's Degree in Information Technology/ Computer Science/Business Administration or a related field which recognized by the University Grants Commission.
- 2–4 years' experience in software testing, QA, UAT, or digital product environments.
- Experience in digital banking or fintech platforms is an added advantage.
- Strong understanding of test planning, test case development, and defect reporting
- Basic knowledge of automation tools, SQL, or analytics preferred.
- Excellent attention to detail with strong analytical and problem-solving skills
- Strong communication skills with the ability to coordinate with cross-functional teams.
- Ability to work under pressure and manage multiple testing cycles simultaneously.

Apply Now !

www.combank.lk

Careers

Open Position

Executive Officer – Digital Product
Testing & Implementation

 **COMMERCIAL BANK**

Application closing date – 19th December 2025

*Conditions Apply
Supervised by the Central Bank of Sri Lanka | Fitch Rating AA-(lka)