



## ELEVATE YOUR CAREER

## JOIN US AS CUSTOMER SERVICE ASSOCIATES

Are you passionate about providing exceptional customer service experiences?  
We're seeking dedicated Customer Service Associates to join our dynamic team !

### The Job Role

- ▶ Greet and assist customers with a positive and helpful attitude
- ▶ Willing to work on a roster basis based in Colombo, Wellawatta area
- ▶ Flexibility to work overnight shifts for male candidates.
- ▶ Be a dynamic team player with a tolerant and can do attitude.
- ▶ Ability in cross selling than Bank's products and services to achieve the intended targets.

### The Person

- ▶ Should have passed **GCE Advanced Level OR GCE Ordinary Level examinations.**
- ▶ **Call center experience** would be an added advantage
- ▶ Full or partial **professional /academic qualification**
- ▶ **Trilingual ability** would be an added advantage

### Rewards

The right candidate can look forward to a remuneration package inclusive of staff loan benefits at concessionary interest rates, opportunities for career growth, a friendly and inclusive work environment.

If you are ready to make a difference in customer satisfaction, apply now !

Send your resume to [Jobs@unionb.com](mailto:Jobs@unionb.com). The subject line must state as the position applying. Join us in creating a memorable customer experience.

**We are an Equal Opportunity Employer.**



# UNION BANK