BUILD YOUR CAREER WITH CARGILLS BANK



Banking Assistant - Merchant Business Service

KEY RESPONSIBILITIES

- ✓ Canvassing of new Merchants/ Cards holders, providing after sales services
- ✓ Support the achievement of Merchant Business objectives by acquiring new merchants and organize/participate in promotional activities such as town storms to maximize Merchant Acquiring opportunities
- ✓ Acquire and cultivate relationships with new merchants island wide & foster relationships within the Eco-system
- ✓ Enhance/ optimize POS management for Bank's merchants, provide acceptance training and supporting MIS preparation
- ✓ Attend to inquiries, and manage relationships with internal and external stakeholders.
- ✓ Ensure strict adherence to financial regulations and legislations
- ✓ Exhibit self-motivation, strong communication skills, a customer service mindset, and the ability to work collaboratively and efficiently

EXPERIENCE & QUALIFICATIONS

- ✓ Minimum 03 years of experience in payments cards / Merchant Acquiring
- ✓ Bachelor's degree / full or part qualification in Banking / CIMA / SLIM / CIM or equivalent
- ✓ Must be familiar with POS/EDCT, IPG operations and merchant management
- ✓ Should be a good team player along with strong interpersonal skills
- ✓ Higher level of analytical and problem-solving skills is essential.
- ✓ Should be an outgoing personality with willingness to travel and able to work under pressure

Interested candidates are invited to forward their CVs to career@cargillsbank.com mentioning the post applied for, in the subject line of the email on or before 15th February 2024.

