

# Associate Manager ( Senior Systems Administrator – Storage, Backup and Power systems ) – IT Operation

The role of the Senior Systems Engineer is a professional who responsible for managing and maintaining an organization's IT infrastructure which relates Servers/Virtualization/Backup and Zimbra e-mail Infrastructure. Their primary role is to ensure that the systems and related networks are efficient, secure, and reliable.

## THE JOB

- Analyzing, Design and deployment of virtualized server infrastructure solutions using VMWare, Citrix XEN and Hyper-V across production and DR sites.
- Manage and administration of the virtualization infrastructure including version upgrade, patch update and vulnerability fixing to ensure virtualized infrastructure is up-to-date and secure.
- Manage and administration of the installation, configuration, upgrade, and support of all hosted virtual machines.
- Server Capacity Planning, Requirement Gathering, System Commissioning and Decommissioning, Vendor management and escalation, Root cause analyses with timely resolution, Maintenance and Troubleshooting.
- Analyzing, Design and deployment of the Citrix Workloads based on Bank's.
- business and infrastructure requirements & Installation, configure and administration of Citrix Netscaler Gateway services.
- Manage and Configure all virtual/ physical and file server backups and assist in backup restoration requirements.
- Responsible for the management and administration of infrastructure and related network availability.
- Extend the required support and manage the planning and execution of BCP activities to meet Bank's overall business continuity and disaster recovery plans.
- Manages the distribution and updates of mobile applications across devices. Implements and enforces policies regarding application usage and restrictions to enhance security and streamline productivity.
- Infrastructure related Oracle/ MS SQL and MySQL DB server administration.
- Provides training to users on best practices for mobile device security. Offers ongoing support to address user inquiries and issues related to mobile devices, ensuring that employees are well-informed and can use devices securely.
- Ensure maintenance of the system and related network infrastructure in line with ISO 27001 ISMS and ISO 22301 BCMS guidelines.

## THE PERSON

- Possess a Bachelor's degree in IT or equivalent qualification related to IT.
- Possess 5 years' experience in Server infrastructure related administration working in a mid-sized organization.
- Excellent interpersonal, communication, problem solving & Analysis skills.
- Possess time management skills.

Please login to <https://www.ndbbank.com/careers> to apply on or before 10<sup>th</sup> September 2024.



We will correspond only with the shortlisted applicants

"We are an equal opportunity Employer"



Vice President Human Resources