



# Lead financial excellence as **Manager Business Process Reengineering**

We are seeking an experienced and motivated individual for the position of **Manager – Business Process Reengineering**.

As the Manager of Business Process Reengineering, you will lead and execute strategic initiatives to streamline operations, improve workflows, and drive continuous improvement across the organization. You will collaborate with cross-functional teams to identify areas for optimization, implement process enhancements, and ensure alignment with business objectives.

## The Job Role

- ▶ Lead end-to-end process reengineering projects, driving efficiency and effectiveness in operations.
- ▶ Analyze existing business processes, identify areas of improvement and develop innovative solutions to enhance performance.
- ▶ Collaborate with stakeholders to define objectives and establish key performance indicators (KPIs)
- ▶ Utilize data-driven insights to inform decision-making and measure the impact of process improvements.
- ▶ Develop and maintain process documentation, including workflows, standard operating procedures (SOPs), performance metrics and training materials.
- ▶ Drive change management efforts to ensure successful adoption of new processes and technologies.
- ▶ Provide coaching and mentorship to foster a culture of continuous improvement.
- ▶ Stay abreast of industry best practices and emerging trends to drive improvement initiatives.
- ▶ Educates and aligns employees to the principles and practices of continuous improvement.

## The Candidate Profile

- ▶ Bachelor's degree in business administration, Engineering, or related field.
- ▶ Proven experience in business process reengineering, with a track record of leading successful improvement initiatives.
- ▶ Strong Analytical skills and the ability to translate complex data into actionable insights.
- ▶ Excellent project management skills, with the ability to lead cross-functional teams and drive projects to successful completion.
- ▶ Outstanding communication and stakeholder engagement skills.
- ▶ Demonstrated leadership abilities with a track record of motivating and developing high performing teams.
- ▶ Experience with process modeling and optimization tools (e.g., Lean Six Sigma, ISO 9000 methodologies) would be advantageous.

## Rewards

The right candidate can look forward to an attractive remuneration package inclusive of staff loan benefits at concessionary interest rates and career prospects.

Applications must be forwarded to [jobs@unionb.com](mailto:jobs@unionb.com) with the names of two non-related referees on or **15th March 2024**. The email subject line must state "**Manager – Business Process Reengineering**". All applications will be treated with strict confidence. Only short-listed applicants will be notified.

**We are an Equal Opportunity Employer.**

# UNION BANK